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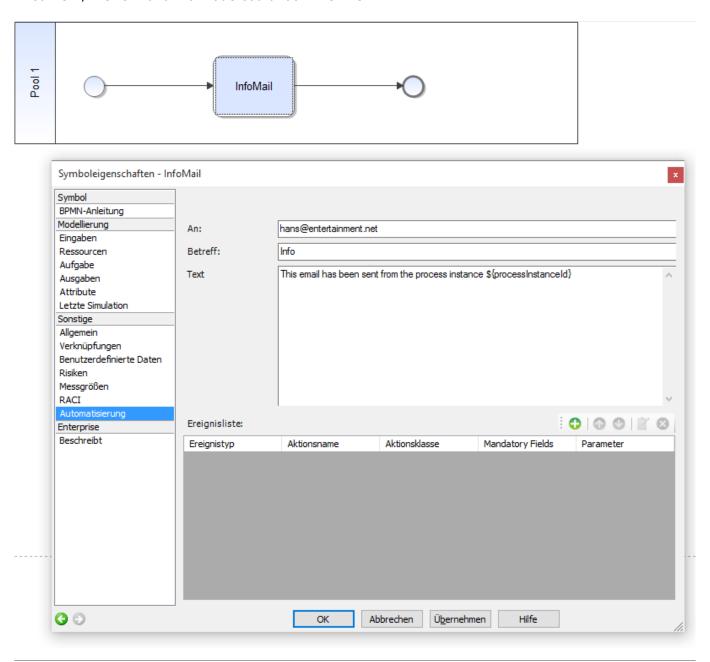
Mailnode

Process variables

In every mailnode, process_variables can be used to integrate information from the smartform into the mail. For this purpose, the following syntax must be used:

\${nameOfTheProcessVariable}

In context, the text of a mailnode could look like this:



HTML mails

The text must be masked in order to send HTML mails. For this purpose, the text must be in included in a CDATA block.

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<![CDATA[<html>...]]>

CAUTION: HTML mails with attachments are not possible in TIM 3.5.

Mail attachments

Description:

You can use the "Codeword" ATTACH in Mailnodes to attach documents that are attached to the process to a mailnode. It is possible to use more than one in the same Mailnode for version 5.8 and later.

Now there is also the possibility to specify a maximum size of attachments in the client profile. If this is exceeded in a mailnode, TIM does not attache attachments to the e-mail, but generates a link with these attachments can be downloaded.

Possibilities

```
{ATTACH_"IDENTIFIER"}
```

possible IDENTIFIER:

FIRST

Attaches the first document added to the process to the mail. FIRST_*file extension* e.g.

```
{ATTACH_FIRST PDF}
```

Attaches the first document added to the process and with the mentioned extension to the mail.

LAST

Attaches the newest process document to the mail. LAST_*file extension* e.g.

```
{ATTACH_LAST_docx}
```

Attaches the newest process document with the mentioned extension to the mail.

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ALL

Attaches all documents of the process to the mail. e.g.

{ATTACH ALL}

ALL *file extension*

Attaches all documents of the process with the mentioned file extension to the mail.

REGEXP

REGEXP_ALL_*Regular Expression* e.g.

```
{ATTACH REGEXP ALL (docx)$|(pdf)$}
```

all PDFs and all DOCX

Attaches all documents which correspond to the Regular Expression to the mail . $\mbox{REGEXP_LAST_*Regular Expression*} \\ \mbox{e.g.}$

```
{ATTACH REGEXP LAST (docx)$|(pdf)$}
```

all PDFs and all DOCX

Attaches the latest document which corresponds to the Regular Expression to the mail. REGEXP_FIRST_*Regular Expression* e.g.

```
{ATTACH_REGEXP_FIRST_(docx)$|(pdf)$}
```

all PDFs and all DOCX

Attaches the earliest document which corresponds to the Regular Expression to the mail.

To check the Regexp:

http://gskinner.com/RegExr/

Reply to mail to particular recipients

To reply to an e-mail from the TIM System to a selected person, the following identifier must be specified in the mail text

ADD_ANSWER_TO[REPLACE ME!]

—-

Mail addresses

One or more e-mail addresses, separated by comma or semicolon, can be assigned. e.g.

ADD_ANSWER_TO[REPLACE ME!, REPLACE ME!, REPLACE ME!]

User

TIM User

e.g.

ADD_ANSWER_TO[user(REPLACE ME!)]

Gruppe

TIM Group

e.g.

ADD_ANSWER_T0[group(REPLACE ME!)]

Reply goes to all users of the group

Swimlane

TIM Swimlane

e.g.

ADD_ANSWER_T0[swimlane(REPLACE ME!)]

Reply goes to the assigned group or user of this swimlane

Variable

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e.g.

ADD_ANSWER_TO[\${REPLACE ME!}]

Reply goes to value or variable

In the variable one or more Email addresses, separated by comma or semicolon, can be assigned.

CAUTION: A mixed transfer of parameters is not yet currently possible

CC Recipients in Mail Nodes

In order to set multiple CC-recipients of an e-mail, the following parameter must be used:

ADD CC[REPLACE ME!]

Here, users, groups, swimlanes or other variables may be supplied.

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