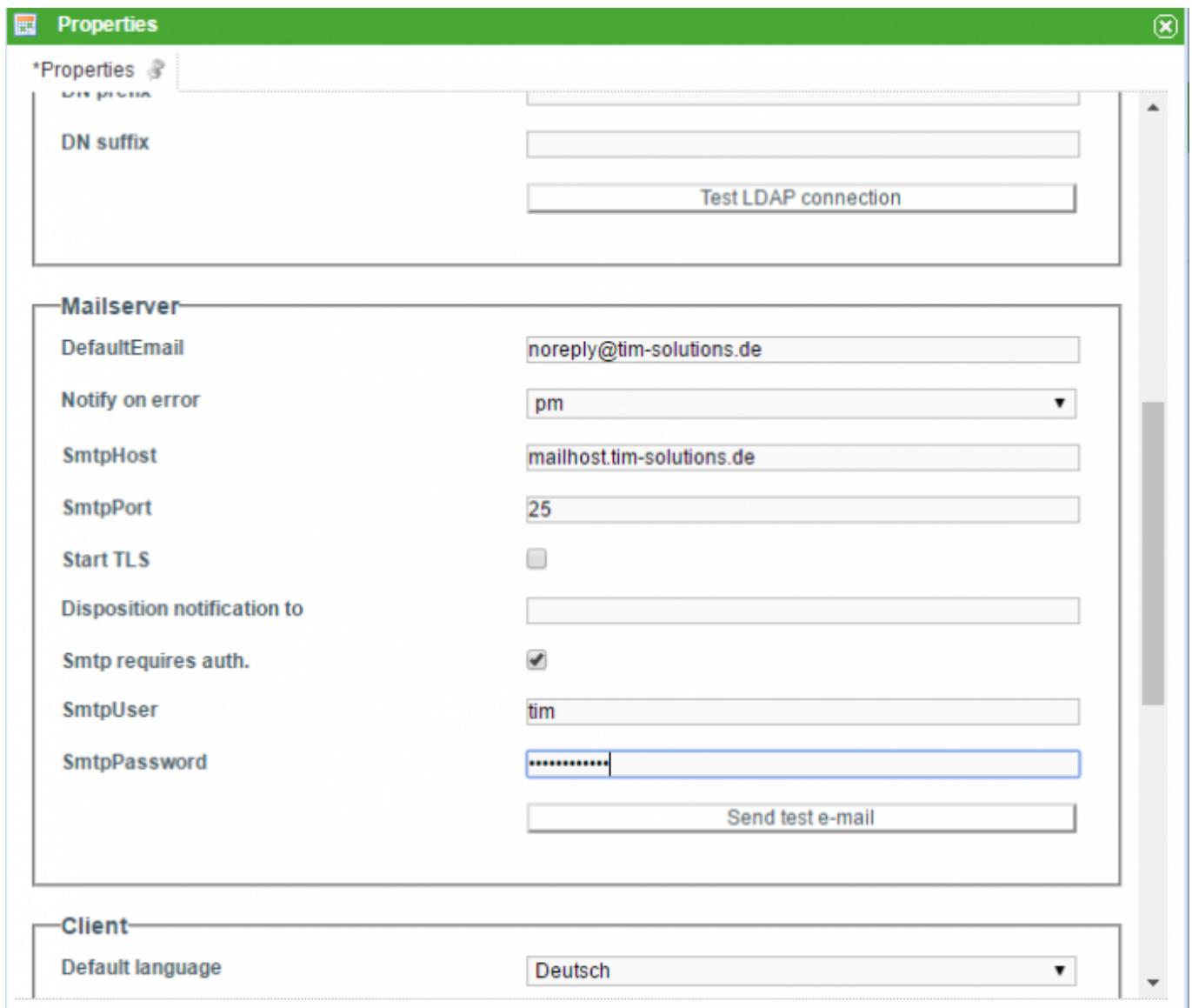


**Fix Me!** This page is not fully translated, yet. Please help completing the translation.  
(remove this paragraph once the translation is finished)

## Testing the e-mail configuration



The screenshot shows a 'Properties' dialog box with three main sections: 'Properties', 'Mailserver', and 'Client'. The 'Properties' section includes a 'DN suffix' field and a 'Test LDAP connection' button. The 'Mailserver' section includes fields for 'DefaultEmail' (noreply@tim-solutions.de), 'Notify on error' (pm), 'SmtpHost' (mailhost.tim-solutions.de), 'SmtpPort' (25), 'Start TLS' (unchecked), 'Disposition notification to', 'Smtp requires auth.' (checked), 'SmtpUser' (tim), and 'SmtpPassword' (masked with dots). A 'Send test e-mail' button is located at the bottom of the 'Mailserver' section. The 'Client' section includes a 'Default language' dropdown menu set to 'Deutsch'.

Checking the e-mail configuration settings (see [client profile](#)) can be initiated by clicking on “Email configuration test”.

### Mandatory fields for testing

The following fields must be filled in correctly in order to send a test mail. Otherwise, no e-mail can be sent (see [client\\_profile](#)):

- Smtp Sender address (Must be filled-in!)
- SmtpHost (Must be filled-in!)
- SmtpPort (Must be filled-in!)
- Start TLS
- Smtp needs Auth.
- Smtp User (if authentication is activated)

- SmtP Password (if authentication is activated)

If one of these fields is filled-in incorrectly, it may be that the mail server rejects the connection and the test mail cannot be sent.

TIM always sends the test mail to the email address of the user who performed the test!

## Adjusting the testmail's content

The testmail's content and subject can be adjusted. Therefore the following values have to be put into the **tim.properties** in the following syntax.

```
LANGUAGEABBREVIATION+ _testMailSubject for the subject
```

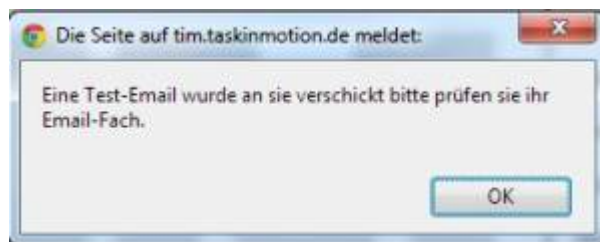
```
LANGUAGEABBREVIATION+ _testMailContent for the content
```

The language abbreviations can be found under [language abbreviations](#). It is also possible to put the general link to the system as a blocker into the content. For that just put the keyword **\${BaseLink}** at the desired place. If no entries can be found in the data for the current language, then German or English are used.

```
en_GB_testMailContent=The TIM system was correctly connected to the mail server. Direct link to the system: ${BaseLink}
```

## Info

From [Version 3.4.7](#) the exact error appears in the Email test.



All older versions show the following windows:

From [version 3.6](#) on, a MailQueue is provided. If the test mails are sent, but no task mails or mail nodes are sent, the [Mail-Timer](#) is not set-up or activated!

## Dumbster

In order to test processes and their mails, TIM provides a small SMTP-Server, which receives the mails and displays them immediately. More information can be found [here](#).

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