

## Complete tasks by Email

### Finish tasks by mail answer

There are two possibilities to finish tasks by mail. The first possibility is to set a [setTask2DoneByMail Timer](#) which can do the task by searching a mail box, and with a reply mail of the employee, it marks the task as completed. For this the employee must send an Email to the specified address with a specific content which is explained in the chapter of the timer.

### Complete tasks by reply mail

With the [SignalByMailReply Timer](#) it is possible to complete tasks, by sending a reply mail to a specific mailbox. This Timer searches the mailbox and signalles the process accordingly further.

### Complete tasks with a link in a mail

It is also possible to complete tasks by using a link in a mail which makes it possible to complete a task without the login into a client.

In dieser Mail muss sich der folgende Link befinden :

```
http://tim.taskinmotion.de/loom-portal/ProcessInstanceManager/signalProcessInstanceByTransitionName.soap?args[0]=${processInstanceId}&args[1]=Aktivitaet&args[2]=ausgehend&uid=eWl0L3Bt0nRhc2shbm1vdGlvbg
```

The following arguments mus be adapted:

- **args[0]**: Process instance ID of the process. This parameter can be taken like this
- **args[1]**: Name of the activity which has to be signalled (in the example "Activity")
- **args[2]**: Optional: Technically unambiguous idetification of the transition which exits form the signalled activity (in the example "outgoing")
- **uid**: Login data for TIM Base64 coded (mandant/user:password) (see [www.tim.taskinmotion.de/loom-portal/helper.htm](http://www.tim.taskinmotion.de/loom-portal/helper.htm))

The employee can now use the link to forward the process.



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