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Editing e-mails for tasks and groups

It is possible to edit e-mails send by TIM which for example are meant to inform about the assignment of new tasks. The actual text of an e-mail may be changed. To do this, the file **tim.properties** has to be opened with a text processing program. You can find this file located in the following directory:

```
...\server\default\deploy\loom.ear\config
```

All e-mails may be sent either as a normal text or as **HTML-mails**.

Notification mails

Via the menu item **Notification Mails** e-mails can be edited informing about the completion of tasks.

- **notification-assignee-mail-subject** : This options changes the subject of an e-mail
 - **notification-assignee-mail-text** : This option changes the textual content of an e-mail
-

Archivation

Via this menu item e-mails can be edited informing about archived instances:

- **archivation-mail-subject** : This option changes the subject of an e-mail
 - **archivation-mail-text** : This option changes the textual content of an e-mail
-

Adhoc

Via this menu item e-mails can be edited informing about **AdHoc** tasks:

- **notification-adhoc-close-subject** : This option changes the subject of an e-mail
 - **notification-adhoc-close-text** : This option changes the textual content of an e-mail
-

Taskmail

Via this menu item texts of e-mails can be edited which assign a new task to an employee:

- **taskmail-subject** : This option changes the subject of an e-mail
- **taskmail-text** : This option changes the textual content of an e-mail

The content of e-mails which are sent by the system as reminders for unfinished tasks can similarly be edited:

- **taskreminder-subject** : This option changes the subject of an e-mail
 - **taskreminder-text** : This option changes the textual content of an e-mail
-

Escalation

E-mails which inform about the [escalation](#) of a process are also editable:

- **escalation-email-subject** : This option changes the subject of an e-mail
 - **escalation-email-message** : This option changes the textual content of an e-mail
-

Using variables in the text of e-mails

It is possible to use certain key words within the text of e-mails. These key words will then be replaced by a corresponding variable.

- **`\${processDefinitionName}`** : The name of the process definition to which for example the task belongs to
 - **`\${processInstanceName}`** : The name of the corresponding process instance
 - **`\${processInstanceId}`** : The identification number of the process instance
 - **`\${processInstanceDescription}`** : The description which was generated at the [start](#) of the process instance
 - **`\${taskName}`** : The name of the corresponding task
 - **`\${nodeName}`** : The name of the activity to which the task belongs to
 - **`\${taskId}`** : The identification number of the task
 - **`\${nodeId}`** : The identification number of the activity
 - **`\${taskLink}`** : A link that directs to the related task
 - **`\${taskDescription}`** : The description of the current task
 - **`\${baseLink}`** : This provides access to the baselink of the server on which the task has been set up (e.g., tim.taskinmotion.de)
 - **`\${NOW}`** : The current date
 - **`\${SEZ, dd.MM.yyyy}`** : The deadline for completion for the corresponding task as depicted in a chosen format
 - **`\${JEDEPROcESSVARIABLE}`** : Any process variable can be used here
-

HTML-Taskmails

[HTML-Taskmails](#) can be used to edit the content of an e-mail. For example, pictures can be included in addition to having the possibility to embed simple links within the text. In contrast, this option would not be possible to implement with ordinary Taskmails. To enable these kind of functionalities in a

HTML-mail the parameter of the Taskmail text has to start with the following value:

```
<html><head><meta http-equiv="Content-Type" content="text/html; charset=UTF-8"></head><body>
```

For example:

```
taskmail-text=<html><head><meta http-equiv="Content-Type" content="text/html; charset=UTF-8"></head><body>You have received a new task: ${taskName} <br/> in the process: ${processDefinitionName}. <br/> \n\nGo directly to the task: <a href="${taskLink}">${taskName}</a></body></html>
```

Differences between Taskmails with each definition and node (starting with version v4.0)

An individualized subject heading and text for each e-mail can be implemented with each definition and/or node. The corresponding entry in the file tim.properties would then look like this:

```
taskmail-text-processdefinitionsname-nodename-with-spacecharacter=The text in the mail is referring to a specific node within a certain process
taskmail-subject-processdefinitionsname-nodename-with-spacecharacter=You have been assigned the task ${taskName} within the process ${processInstanceName}
```

If possible, an individual text will be specifically assigned to a specific node with each taskmail. In case that this is not possible, a search for a related e-mail message will be conducted for the process definition. Finally, if this text is also not available, then the standardized text will be used. The following is an example of an individualized e-mail text for each process definition:

```
taskmail-text-processdefinitionname-with-spacecharacter=This is the text for the task of the process definition PROCESSDEFINITIONNAME
taskmail-subject-processdefinitionname-with-spacecharacter=The task ${taskName} in the process ${processInstanceName} has been assigned
```

Names of process definitions and nodes have to be written in small **letters**! Space characters and special characters are notated by using -!

Enabling and disabling Taskmails

To enable the functionality of [Taskmails](#) for individual users the option **“Prefer to receive messages by e-mail”** can be activated in the [user profile](#). This setting is also available to users within the entire system by accessing the [client profile](#).

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