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MailByProcessVariableHandler

Description

The action handler is built into all escalating activities. It stipulates that the escalation point and itself be called as methods if the escalation comes into effect (method handleEscalation). It is available in from TIM Version 4.3 on.

The corresponding timer is the performEscalationForNodesTimerWithLimit.

> **Attention!** This handler allows only one escalation per activity. If more escalations are necessary, the MailReminderHandler can be used.

This handler does not use a business calender

Action Class

```
com.dooris.bpm.actionhandler.MailByProcessVariableHandler
```

Parameter

mailSubject

This parameter dictates the subject of the e-mail being sent (see example).

mailText

This parameter sets the text of the e-mail being sent. Use „\n" to enter a line break, and „${variablenName}" to reference a variable. (see example)

mailTo

This parameter defines the receiver of the escalation e-mail. For this, a variable name without a # or $ must be entered (see example) .
The variable may be a:

- swimlane(Exampleswimlane): The user to which the swimlane is assigned receives the mail. If no user is assigned, all of the users from the group that is assigned to the swimlane will be notified.
- group(Examplegroup): All users in this group receive the mail.
- user(Exampleuser): Only this specific user receives the mail.
- exampleaddress@mail.de, exampleaddress2@mail.de: Only one e-mail address, or multiple e-mail addresses that are separated by a comma. Fixed addresses and variables cannot be combined!

> **Attention!** A combination of the possibilities listed above is not possible! Sending to multiple addresses, separated by "," or ";" is possible.

fieldMailTo

May be used as an alternative to mailTo. Here, a variable is used as the receiver.

fieldDuration

The fieldDuration defines the time span in which the mail should be sent. Possible values are:

- s (Seconds)
- m (Minutes)
- h (Hours)
- d (Days)
- w (Weeks)
- mon (Months)
- y (Years)

can be combined (like today in timers) i.e. 1y 11mon 3w 2d 1h 12m 5s

(see example)

Example

Symboleigenschaften - Archivieren

Symbol
BPMN-Anleitung
Modellierung
Eingaben
Ressourc
Aufgabe
Ausgabe
Attribute
Letzte Sim
Sonstige
Allgemein
Verknüpf
Benutzer
Risiken
Messgröß
RACI
Automatis
Enterprise
Beschreib

Ereignisliste:

Edit Event

Ereignistyp: Node Leave

Aktionsname: MailByProcessVariableHandler

Aktionsklasse: pm.actionhandler.MailByProcessVariableHandler

Mandatory Fields:

Parameter:
```
mailSubject=Erledigung von ${processVariable} nicht in vorgegebener Zeit durchgeführt;
mailText=Sehr geehrte Damen und Herren, \n
\n
Beauftragter: ${beiSpielBeauftragter} \n
Standort: ${standort} \n
Werk: ${werk} \n
\n
Ihr TIM System;
fieldMailTo=variableZustaendigerControlling;
fieldDuration = 4m;
```

OK   Abbrechen

OK   Abbrechen   Übernehmen   Hilfe